

# ISO 9001:2008 (QMS)

QUALITY MANAGEMENT SYSTEM

## Lead Auditor Training

IRCA (UK) approved International Auditor Training Course



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ISO 9001 COMPLIANT

# ISO 9001:2008 QUALITY MANAGEMENT SYSTEMS LEAD AUDITOR

## WHAT IS IT?

ISO 9001 quality management allows you to continually monitor quality across all operations, whatever your industry or organization size. And effective quality management is achieved when the system's performance is also monitored, or audited. To do this well, an understanding of the entire ISO 9000 series empowers you to understand all principles and processes that can improve infrastructure, customer services and more. You'll learn all of this on our lead auditor course, making you an independent quality management expert.

## COURSE APPROVALS

The OHSAS 18001:2007 LEAD AUDITOR Course is approved by

**INTERNATIONAL REGISTER OF CERTIFICATED AUDITORS (IRCA) – UK**



**BOOST  
YOUR  
CAREER**



## WHY DO I NEED IT?

Audits are critical to continually improving your ISO 9001 quality management system. As your business grows and evolves, so must the way you manage quality – not only to maintain compliance, but also effectiveness. Independent and third party audits allow ISO 9001 experts to assess all areas of your business and measure how they contribute to your quality management system. Their findings will help you identify gaps in performance and ways to close these so you can continually improve the way you work.



## BENEFITS

- Provides skills & techniques to audit Health & Safety management systems.
- Candidate will become an internationally approved auditor
- Candidate will learn to apply in-depth knowledge of the ISO 9001:2008 audit and certification process
- Auditing practical session, will prepare candidate to conduct an audit in real situation
- Candidate will learn how to manage the Health & Safety system with the full efficiency
- Candidate will learn the importance of audit evidence, corrective action and performance monitoring
- Candidate will understand and demonstrate continuous improvement in occupational health & safety performance

## WHAT WILL I LEARN?

This five-day course will not only consolidate your knowledge of ISO 9001, it will also help you understand the requirements from an auditor's point of view – including links with other standardized approaches to quality management such as ISO 9000 and ISO 9004. You'll get to grips with the eight key principles of quality management, learning what it takes to plan, conduct and report on an audit. And you'll become confident managing teams of auditors in your organization or as part of a third party audit.



# COURSE SYLLABUS

- Introduction: IRCA, Aim of course, Auditor Certification, Course Design
- Learning Objectives: Knowledge and skills
- ISO 9001: 2008 (Quality management System) Concept & Definitions & PDCA Cycle
- Roles & responsibilities in relation with ISO 9001:2008
- Accredited management systems auditor
- Audit process & Auditor responsibilities
- Audit planning & Conducting an audit
- Audit Situations & Reporting and follow up of an audit
- Plan, conduct, report and follow up a ISO 9001:2008 management system audit in accordance with ISO 19011 and by interpreting the requirements of ISO 9001:2008
- QMS ISO 9001:2008 Standard Interpretation
- Auditing – Process, Preparation, Tools & Techniques & Conducting Audit
- Management Review & Performance Measurement & Monitoring
- Real time audit experience - Auditing Scenario: Practical Application, Case studies, Group discussions





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In order to avail more offers on ISO 9001:2008 , pls. contact on 24391611 / 92280260 / 92281751 / 96167973 or visit us at 'www.jdhse.com'

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